

The Annual CUMA Conference

Where Credit
Union Managers
Connect

Share the Magic at the 2004 Conference. You'll enjoy superb accommodation at the Hilton Niagara Falls Hotel, which adjoins the remarkable amenities at the new world-class Niagara Fallsview Casino Resort.

Each year CUMA brings high-demand keynote speakers and breakout facilitators to our members. This year's slate is no exception with keynote addresses from visionary leaders for discussion that will impact your personal and business growth.

Celebrate the accomplishments of your industry choices for: Manager of the Year Award co-sponsored by Level Five Strategic Partners Inc. and CUMA; recipients of the Co-operative Trust 25-Year Service Awards; and the CUIC Education Awards at the Gala Dinner and Award Evening and Entertainment.

You can try your hand at the casino but rest assured that everyone's a winner with CUMA. Please note you must be present to receive your prize for any of the draws throughout the conference.

Sunday, September 19th, 2004

- 3:00 PM** Registration
4:30 - 5:30 Special Recognition Reception
-Board, New Members and 20+ Year
CUMA Members
5:30 - 7:00 Welcome Reception
And the First Drink's complimentary !!

Monday, September 20th, 2004

Morning

- 7:00 - 8:00** Continental Breakfast
8:00 - 9:45 Opening Comments
Keynote Address - Dr. John Izzo
9:45 - 10:00 Refreshment Break
10:00 - 11:30 What Makes CEO's Stay Awake
at Night? - Chris Catliff

Afternoon Optionals

*With appreciation to our Conference Partner
"1st Financial Building Corporation".*

- 12:30 - 4:00** a. 4th Annual CUMA Golf Tournament
(Shot Gun Start 12:30 PM)
b. Wine Country Cooking School (1 PM)
c. Wine Tasting Tour (1 PM)

Evening

- 7:00 - 10:00** Trade Show Dinner & Entertainment
*With appreciation to our Conference Partner
"CUETS". First drink is complimentary!!*

Tuesday, September 21st, 2004

Morning

- 7:30 - 8:30** Breakfast in Exhibitor Area
8:30 - 10:00 Tomorrow is going to be Amazing! - Joe Sherren
10:15 - 10:30 Refreshment Break
10:30 - 12:00 Executive Breakouts
- *Select one of three options for AM session*
1. Add Some Vitamin C to Your Workplace - Joe Sherren
2. Lead, Follow or Get Out of the Way - Merge Gupta-Sunerji
3. Present with Power- John Tamas

12:00 - 2:00

Trade Show Lunch
Thank you to our sponsor "DIEBOLD".

Afternoon

- 2:00 - 3:30** Executive Breakouts
- *Select one of three options for PM session*
3:30 - 4:30 CUMA AGM

Evening

- With appreciation to our Conference Partners CUIS & CGI.*
6:30 - 7:30 Cocktail Reception - *First two cocktails are complimentary.*
7:30 - 10:30 Gala Dinner, Awards Presentation and Entertainment

Wednesday, September 22nd, 2004

- 7:30 - 8:30** Continental Breakfast
8:30 - 10:00 Politically Incorrect - Industry Leaders Speak Out
10:00 - 10:30 Refreshment Break
10:30 - 11:45 Closing Keynote Address - Dr. Brian Little
11:45 - 12:00 Conference Closing Comments

Your Planning Guide

